

Quality Policy

Jonesco Group is committed to providing a range of products & services which meet or exceed all applicable requirements of our customers and interested parties.

- We will actively seek and listen to the voice of the customer both internal & external to drive change & improvement to service & products.
- We will conduct effective actions & reviews to improve product & processes and reduce risk across the business including the provision of appropriate resource
- We are committed to the continual improvement of our Quality Systems through the setting of objectives and targets which are an integral part of our Management Review. Progress against these objectives and targets will be regularly monitored and updated.
- To meet our commitments all staff must comply with the requirements placed upon the business and in addition to the practices documented within our integrated Management Systems Manual, Operating Procedures and Operating Instructions which conform to the conditions and scope of our ISO 9001 certification.
- The Managing Director and Senior Managers fully support this policy and will actively communicate and promote the importance and relevance of it and our Quality Systems to all our staff.
- All staff will make themselves aware of and comply with the requirements of the Quality Policy, Business Systems Manual, Operating Procedures and Operating Instructions and seek to continuously improve our Quality Systems.
- This Quality Policy will be made available to all staff at induction and via the Company SharePoint landing page.
- Maintain a Quality Assurance ethic to support all aspects of the business.
- This policy shall be formally reviewed at least annually.

Paul Clarkson Managing Director

Signed: Date: 24/2/20

Ben Jones Head of Operations

Signed: Date: 24/2/20